

PRIOR TO NOR-CAL MOVING SERVICES, WHAT COMPANY DID YOU WORK FOR?

H & R Block.

WHAT DO YOU THINK ARE YOU AN EXPERT OF?

Everything that has to do with S.I.T. Coordinating the delivery of a shipment out of origin or destination S.I.T. Rating the shipment, in order to enter our revenue, if applicable billing for our services. I'm also a very good detective. I do solve a lot of problems for others here in our company such as Harry and Steven to name a few. I also take care of the estimates for local deliveries out of storage for COD customers.

WHAT DO YOU DO DURING YOUR FREE TIME?

Read, spend time with my granddaughters, go to movies and go out to lunch or dinner with my friends.

FOOD YOU CAN'T LIVE WITHOUT?

Mexican and Italian.

# EMPLOYEE *spotlight*

As part of our 40th Anniversary Celebration, we are highlighting some of our remarkable employees (new and seasoned). We feel it is important for us to celebrate these individuals. The long-standing success of our company stems from our dedicated team. We are proud and fortunate to have them.

IN YOUR CAREER HERE AT NOR-CAL MOVING SERVICES, WHAT IS YOUR PROUDEST MOMENT?

When I first started in 1993, the billing for Van Line moves wasn't done in Van Lines Comp-u-Source. The invoices were hand typed (Peter Mazzetti Sr., gave us what the charges were). I tested the Comp-u-source system in Van Lines, entered the revenue and printed the invoices and from then on all the billing for Van Lines was done in Comp-u-Source. In 2009, I voluntarily wrote instructions for rating S.I.T. shipments using STS that Sirva has in the Connection. Not too long ago a coordinator from another agency called and thanked me for writing this, it really helped her in learning the steps for destination S.I.T.



## VALERIE HARDING

Storage Trainer

29 Years in Service

Born in New Castle, PA. and moved to San Leandro, CA at age of 12

“ Hang in there.”



**NOR-CAL**  
MOVING SERVICES