

HAVE YOU ALWAYS BEEN IN THE MOVING INDUSTRY?

My background is actually in mental health. I spent the first decade of my professional life working at therapy programs in Utah, Colorado and California. My first passion will always be helping people and organizations work toward being the healthiest and most productive version of themselves.

WHAT SUCCESS STORY CAN YOU SHARE WITH US THAT YOU WENT ABOVE AND BEYOND TO HELP A CUSTOMER?

One of the most satisfying aspects of my work is getting to witness the gratitude and relief clients have when their move is completed without any hiccups. Working with Sutter Health, we are often asked to complete projects on short notice. This last winter, a water line broke on the 5th floor of an older medical building in San Francisco, flooding that floor and parts of all 4 floors below. Our team was able to relocate all essential medical and office items within 72 hours. The clinics affected were up and running again in alternative spaces within a week. It is always satisfying knowing that our work helps support essential services and businesses in the Bay Area.

EMPLOYEE *spotlight*

As part of our 40th Anniversary Celebration, we are highlighting some of our remarkable employees (new and seasoned). We feel it is important for us to celebrate these individuals. The long-standing success of our company stems from our dedicated team. We are proud and fortunate to have them.

WHAT'S YOUR BEST MOVING ADVICE?

Whether you are moving your business or household, now is the best time to get rid of any and all unused items. It may seem daunting with everything else going on, but it will actually save you time and money. Do you really want to pack up all those old clothes and "collectables" you never use, pay to have them transported, and then go through the effort of unpacking and finding space for them at the other end? Say thank you and let it go. Your future self will appreciate you.

TELL US SOMETHING ABOUT YOURSELF THAT WOULD SURPRISE US.

I can make fire several different ways using only primitive technologies (rubbing sticks together).



LUCAS SANTORO

Relocation Consultant,
Commercial

4 Years in Service, 6 Years in the Industry

“ My favorite part about working here is having constant contact with people who have been in this industry for a long time. I call them the old-guard, they keep us young-uns on our toes.”



NOR-CAL
MOVING SERVICES