

WHAT DO YOU LIKE MOST ABOUT WORKING FOR THIS COMPANY?

I've always admired the owner's approach to their employees. They work with you not above you. Love interacting with customers, guiding them through the process of relocating. It's one of the most stressful times in their lives.

WHAT'S YOUR BEST PIECE OF MOVING ADVICE?

Stay calm and be organized.

PRIOR TO NCT/NOR-CAL MOVING SERVICES, WHAT COMPANY DID YOU WORK FOR?

GM. I was with the Airgas Tooling division.

SHARE A STORY ABOUT HOW YOU WENT ABOVE AND BEYOND TO HELP A CUSTOMER.

I helped an elderly woman who was our storage customer by listening numerous times about her husband's loss and her issues with step-children. She was so happy when her items finally arrived at her new destination. She expressed how we saved her by our act of kindness and professionalism.

# EMPLOYEE *spotlight*

As part of our 40th Anniversary Celebration, we are highlighting some of our remarkable employees (new and seasoned). We feel it is important for us to celebrate these individuals.

The long-standing success of our company stems from our dedicated team. We are proud and fortunate to have them.



## KAY BUCKLER

Domestic Household Goods Coordinator

11 Years in Service

IF YOU COULD DO ANOTHER JOB JUST FOR ONE DAY, WHAT WOULD IT BE?

I've held many hats in my work life. I like what I'm doing at this stage of my life.

WHAT ARE THE 3 THINGS A LOT OF PEOPLE DON'T KNOW ABOUT YOU?

I'm captain on a 9-ball mixed pool league. I'm also captain on a lady's pool league. I'm part of a group of 7 women friends called the "Mag-7."

WHAT'S ONE ITEM YOU CAN'T LIVE WITHOUT?

Stickie notes! Best office supply ever.

WHERE DID YOU GROW UP?

Indiana.

QUOTE YOU LIVE BY?

"If it's to be it's up to me."



**NOR-CAL**  
MOVING SERVICES