

WHAT'S THE BEST PART ABOUT WORKING FOR THIS COMPANY?

We have a great team that works well together. We can help each other if someone is out or if we have something out of the ordinary. We have enough knowledge to find the best way to do things (like moving an outdoor pizza oven).

HOW HAS YOUR CAREER GROWN SINCE WORKING HERE?

I started as a Move Coordinator 15 years ago. In the last 5 years, I have taken on new roles in fleet safety and short haul dispatch, and most recently as a Customer Service Manager. I love to learn new things and challenge myself.

WHAT SUCCESS STORY CAN YOU SHARE THAT YOU CONSIDER YOUR PROUDEST MOMENT?

I have had customers that were unhappy with a service and when I can find a creative outside of the box thinking type of solution, I am proud. When I can turn the difficult move into a success and the customer is happy in the end, that is what can make my day. I am proud when I help with the drivers on their quality scores.

FAVORITE MOVIE AND SINGER?

Willy Wonka (the original, not the remake) and Queen.

EMPLOYEE

spotlight

As part of our 40th Anniversary Celebration, we are highlighting some of our remarkable employees (new and seasoned). We feel it is important for us to celebrate these individuals.

The long-standing success of our company stems from our dedicated team. We are proud and fortunate to have them.



JENNY SILVA

Customer Service Manager, Safety Administrator, Short-Haul Dispatch

30 Years in the Industry, 15 Years with NOR-CAL Moving Services

WHAT HAVE YOU GAINED FROM WORKING HERE SO FAR?

It may sound cliché, but I have gained a sense of family.

BEST PIECE OF MOVING ADVICE?

Always do your walk through at the end of the service day. You know your home better than we do, and we may have missed that cupboard that is hard to see or closet in the garage that we didn't realize was there. Do not wait until the last minute either. Plan ahead and clean out what you no longer need.

WHEN DO YOU HAVE THE MOST FUN AT WORK?

The company coming together for something cheery. We sometimes even had random days where everyone would do something similar, like wearing blue but for no reason. It puts a smile on our faces.

THREE THINGS YOU CAN'T LIVE WITHOUT?

Family, my son (he is my world), self-respect.



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