

DESCRIBE WHAT YOU DO DAILY?
WHAT ASPECT OF YOUR ROLE DO
YOU ENJOY THE MOST?

Like most of us, I jump around all day long, from rating and auditing jobs, working with dispatch and our warehouse team. Working/assisting with sales staff and customer service on an hourly basis. My favorite part of my job is customer service by far. I love speaking with customers via email and live. The conversations and positivity I receive from customers makes my workday all more enriched.

YOUR LIFE WOULD BE
MEANINGLESS WITHOUT?

Family and friends that have become family. I am also grateful for my peers in San Jose (OPS) Joe and Albert, Jorge (WHSE), Nico, Amador, Mike, Bennie, Daryl (Manager), Derrick (Sales), Tony and our John Z, Abby, Hayward staff (you are all the best at what you do), Sandy (AR) and Cher/Michelle (COI's). Plus, a huge thank you to Aracely for being an all-around fabulous person. Oh and of course Coffee.

IF THERE IS ONE THING YOU COULD
CHANGE, WHAT WOULD IT BE?

Deforestation is one on the forefront for me.

EMPLOYEE *spotlight*

As part of our 40th Anniversary Celebration, we are highlighting some of our remarkable employees (new and seasoned). We feel it is important for us to celebrate these individuals. The long-standing success of our company stems from our dedicated team. We are proud and fortunate to have them.

WHAT IS THE MOST MEMORABLE
CUSTOMER YOU HAVE SERVED AND WHY?

Wow this is a tough question to narrow down. I have worked with many great customers over the years (past and present). My work life is much better thanks to many, including Jennie, Phil, Bob, Sharon, Nanette, Dave R, Erica, Gena, Jennifer O, Maria, Sharmila, Yuki, Kendra, Lorena, Johnny, Edward, James L, Bradley, Darryl, Roxanne, Maggie, Chris F, Michael C and I can't forget Miss Jan R. Many more that I value greatly.



“ Fawn is always willing to go the extra mile. She is a true team player and has vast knowledge of our industry.”

Daryl Sadowski, GM San Jose



FAWN HERNANDEZ

Office Manager, San Jose Branch

25 Years in Service

Has a life-long love for furs

Grew up in California

"I have learned that kindness goes a long way at work and in your personal life. It's a 100% guarantee of a better work environment."



NOR-CAL
MOVING SERVICES